STUDENT SUPPORT PORTAL

Open University offers programmes in Open and Distance Learning mode. Student support is the heart of open educational system. In the field of Open and Distance Education, Student support portal is an essential part of all academic institution to convey information to the learners. Pt. Sundar Lal Sharma (Open) University Chhattisgarh also has a student support portal http://www.pssou.ac.in. With the help of Student support portal learners can access all information related to their academic need. Student Support Portal consists of academic information like Admission, Programme details, Fee details, List of Study Learning Centres, List of Regional Centres, Contact classes, Practical Examination, Term End Examination, Result Declaration, Student Help Desk etc.

Student support portal is developed and maintained under the supervision of Cell constituted as given below:

1. Coordinator (Nominated by Honourable Vice Chancellor of the University)

2. Two Members (Nominated by Honourable Vice Chancellor of the University)

Objectives:

Objectives of Student support portal are:

1. To provide learners ease access to the university.

2. To promote online and distance learning with respect of current available technological resources and also with respect of technological advancement.

3. To provide online student services to the learners.

4. To provide online platform to the learners for their academic activities.

5. To develop an online educational ecosystem.

6. To make available open educational resources i.e. SLM, Audio/Video Lecture etc. for the learners

7. To provide instance help with online help desk to the learners.

Functions:

Basically Student support portal is a virtual hub of student support resources and services. Functions of Student support portal can be described in the context of Learners. Different kinds of learner support resource are made available and learner support services are provided with the portal. These are:

1. Admission: Admission related information and programme details are provided in the portal. Learners can access all the relevant information regarding programme structure, admission procedure, programme fee structure and payment mode, study learning centres and regional centres etc. through portal.

2. Contact classes and Practical Examination: All the information regarding contact classes and practical examination of different programmes are provided in the portal. Learners can access this information of their relevant programmes easily.

3. Term End Examination: Details of Term end Examination of different programmes are uploaded in the portal. Admit card of the Term End Examination and examination schedules are provided in the portal.

4. Result Declaration: After conduct of Term End Examination and evaluation of answer sheets, results of different programmes are made available in the portal. Learners can access their results through portal.

5. Student Help Desk: A help desk section is provided in the portal. Learners can get instance help with this section by communicating with the university representative.

6. OER and Study Learning Material (SLM): Online Open Educational Resources like e- study learning materials, audio/video lectures are provided in the portal for the learners. Learners can get ease access to these resources anywhere, any time with electronic devices like Computer and mobiles etc.

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