

### 2.3.5 Institutional Mechanism to provide academic counseling support

The University (PSSOU) offers the guidance and teaching to the learners through counselling. The facility of academic counselling and guidance is provided at the University for the learners at three levels, mainly as given below:

1. At the level of Learning Support Centre
2. At the level of University Head Quarters
3. At other levels

#### 1. Learning Support Centre:

The University has a set procedure to create a new learning centre to offer different courses for the learners, and to approve new centres, a committee is formed by the University to inspect the infrastructure and resources regarding number of teachers and course-wise, classrooms, library, common rooms, facilitation for handicaps, laboratories and other digitalized amenities, etc. in the concerned graduate or postgraduate college. If these facilities and resources are found appropriate and well placed, then the affiliation is imparted to the learning centre by the University on the report of the committee.

University organizes contact classes for the learners depending on the curriculum and academic calendar for the different courses as offered to the learners and these contact classes facilitate not only the learning through conferring the knowledge of subject but also provide a platform for the learners to clear their doubts in face-to-face interactions with the subject experts known as counselors. During the contact classes for learners, the SLM is discussed briefly and practice of experiments in the laboratory is carried out in practical courses. The learners may utilize the facility of Library, Computer Lab and E-Classes, if these are available at LSC. The objective of conducting the contact classes is not only to teach them for a limited period but also to make them familiar with the concerned subject experts so that they may solve their doubts by meeting or telephonically whenever they require after the completion of scheduled contact classes. The subject experts remain available at LSC, to solve the learners' issues.

#### 2. University Headquarters:

The University Headquarters is equipped with advance learning facilities for the learners. During the working time, there is availability of full-time faculties as UTD in different courses to guide the learners who seek the solution to their problems. The learners may approach the faculties freely without any hesitation and at the Headquarters, they may get solution of their academic issues. Time table for counseling subject-wise counseling is displayed over the University's website ([www.pssou.ac.in](http://www.pssou.ac.in)). Apart from continuous availability of counseling at University head quarters, contact classes are organized for a

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minimum duration of 7-10 days and for this purpose, there is availability of hostel facility for the learners of remote areas and the learners may utilize the Library and available Labs at the University Headquarters.

**3. Other Places/ Other Levels:**

The University (PSSOU) is offering certain professional and special courses aimed at employment but the resources and faculties are not available at every LSC in different remote regions of the Chhattisgarh state. Therefore, the University, in these courses, provides the contact classes and other necessary assistance at suitable places by clubbing all the learners at suitable places where the resources and faculties are available.

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